



CAMPSITE REGULATIONS CAMPING PEN PALUD

I - ADMISSION CONDITIONS

Authorisation from the campsite manager or his representative is compulsory before entering and setting up on the campsite. The manager's main obligation is to ensure the upkeep and smooth running of the site and to ensure that campers comply to the campsite regulations. Staying on the campsite implies that you accept the conditions specified in this document and agree to comply to them.

II - POLICE FORMALITIES

Any person wishing to stay at least one night on the campsite must first present his passport to the campsite manager or his representative and complete registration forms required by the police. For obvious security reasons (swimming pool, the evacuation of the campsite in the event of a weather alert...) and for health reasons (hospital admission during the stay...) **minors are not permitted without their parents**. The Camping Pen Palud is not certified, according to the decree n° 2002-883 dated 3 May 2002 regarding the protection of minors during school holidays, business or leisure trips, to accept group or individual bookings from minors under 18 years of age without their legal guardian.

III - SETTING UP

The tent, caravan or motorhome and equipment must be installed on the plot indicated by the campsite manager or his representative.

IV - THE RECEPTION

In the high season the reception is open from 8am to 12pm and from 2pm to 7pm.

In the low season the reception opening hours will be displayed on the reception office door.

Information concerning the campsite services, places to eat and shop, sport and leisure facilities, local tourist attractions and useful addresses are available at the reception.

A suggestion/complaints box is at your disposal. Complaints will only be dealt with if they are signed, dated and concern a recent event.

V - FEES

Fees are to be paid at the reception. The amount due is calculated according to the tariffs displayed at the campsite entrance and in the reception, and according to the number of nights spent on the campsite.

Customers are to inform the staff at the reception of their departure the day before and are to pay their bill the day before departure. Payment may be requested on a daily basis.

VI - NOISE AND SILENCE

Campers are to avoid making any noise and talking loudly which may disturb their neighbours.

Sound devices are to be played quietly. Car doors and boots must be closed as quietly as possible.

Total silence must be maintained between 10pm and 7am.

VII - ANIMALS

Dogs and other animals must not be let loose. They must be microchipped and vaccinated. They must not be left on the campsite, even shut in, in the absence of their owners who are legally responsible for them. The pet's owners must avoid messing or clean up any mess.

Animals are not permitted in the furnished accommodation.

Animals are strictly forbidden in the shower/toilet blocks.

VIII - VISITORS

Following authorisation from the campsite manager or his representative, visitors may enter the campsite under the responsibility of the campers who invited them.

All visitors are to pay the visitor fee displayed in the reception and must leave the campsite before 9pm. They are permitted to use the toilet/shower blocks and the play areas.

Visitors are not permitted to use the swimming pool. Any unregistered visitors will be told to leave the campsite.

Visitors are not permitted to enter the campsite with their vehicle under any circumstances.

Animals belonging to visitors are not permitted on the campsite.

IX - TRAFFIC AND PARKING

Vehicles are not to exceed 10 km/hour within the campsite grounds.

Vehicles may not be driven on the campsite between 10.30pm and 7am.

Only vehicles belonging to resident campers may be driven on the site. Parking is strictly forbidden on empty pitches reserved for tents, caravans or motorhomes and must not impede traffic or the installation of new arrivals.

X - RESPECTING THE CAMPSITE AMENITIES

All campers must refrain from doing anything which may be detrimental to the tidiness, cleanliness or appearance of the campsite.

It is forbidden to empty dirty water onto the ground or into the gutters.

Caravanners must empty their dirty water in the areas provided for this purpose.

All waste must be disposed of in the bins provided, located at the campsite entrance.

The shower/toilet blocks must be kept clean at all times by those using them.

Parents must accompany their young children to the toilets.

Parents must ensure that their children do not play in or around the shower/toilet block.

It is forbidden to do the washing anywhere other than in the sinks provided. Washing may be hung out to dry on the communal clothes dryer.

Clothes drying elsewhere will, however, be tolerated until 10am provided this is done discreetly and does not inconvenience the neighbours.

Washing lines must not be attached to the trees.

Plants and flower beds must be treated with respect. Campers are not permitted to knock nails into the trees, cut branches or plant anything on the campsite.

It is also forbidden to separate the pitch, to make personal alterations to the pitch or to dig up the ground.

Any damages to the vegetation, fencing, campsite or installations will be charged to the person responsible.

The pitch must be maintained in the same condition as the camper found it on arrival.

XI - SAFETY

- FIRE

Open fires (wood, coal, etc) are strictly forbidden.

Stoves must be kept in good condition and must not be used in dangerous conditions.

In the event of a fire, inform the campsite management immediately. Fire extinguishers are available if necessary.

A first aid box is at your disposal at the reception.

- THEFT

The campsite management is responsible for the objects left in the reception and has an obligation to keep a general watch over the campsite. The camper is responsible for his own equipment and must inform the management of any suspicious person on the campsite.

Although the campsite is patrolled, campers are requested to take all the usual precautions to safeguard their belongings.

XII - GAMES

Violent or obtrusive games may not be organised near the campsite facilities.

Games are not permitted between 10pm and 9am.

Children remain under their parents' supervision at all times.

The games areas are not supervised; the management therefore declines all responsibility in the event of accidents.

Access to the pool complex is reserved for registered campers only.

Swimming trunks are compulsory - shorts and boxer shorts are not permitted.

The pool safety regulations are displayed at the pool entrance.

XIII - STORAGE

No unoccupied tent or caravan may be left on the site without the manager's authorisation, and then only on the pitch indicated. A fee, displayed at the reception, will be charged for storage.

XIV - BILLPOSTING

These campsite regulations are displayed at the campsite entrance and in the reception. A copy can be given to the camper on request.

XV - INFRINGEMENT OF THE CAMPSITE REGULATIONS

If a resident disturbs another resident or does not respect the campsite regulations, the campsite manager or his representative can, if necessary, give a verbal or written warning. In the event of serious or repetitive infringement of the campsite regulations after the warning, the management reserves the right to terminate the contract without reimbursement.

If the law is broken, the management can call the police.

THE CAMPSITE MANAGEMENT